



## HURRICANE PROTECTION UNIT<sup>®</sup>

# Be prepared for stormy weather

Our Hurricane Protection Unit provides hands-on help when it's needed most. This complimentary service is available to policyholders of AIG Private Client Group, a division of the member companies of American International Group, Inc. (AIG), who reside within designated response areas.<sup>1</sup>

### Managing risk, preventing loss

#### Personalized planning

Because each home has its own unique vulnerabilities, one of our specialists can conduct an in-depth, on-site evaluation and map out suggestions to maximize preparedness well in advance of hurricane season. We can work one-on-one with you to develop custom preparedness plans, action steps and timelines to execute.

#### Post-storm response

We closely track the progress and projected landfall of approaching storms. Based on this information, we identify the homes that are likely to be most vulnerable. After landfall, our team will be on hand to assess exterior damage—in some cases even before a claim is submitted.<sup>2</sup>

### Prepare for what could happen

Everyone residing in a hurricane-prone area can benefit from pre-season preparation. Use the following questions as reminders:

#### Our team at work

While walking around a home's exterior during a pre-hurricane consultation, our specialist realized that several of the shutter system's mounting tracks had been removed to install decorative exterior molding around the windows. Although a full shutter system was in place, it could not be deployed until the tracks were re-installed. If this problem went undetected until a storm arrived, it is unlikely that the policyholder would have had time to make the necessary fixes before it made landfall.

- Do you have a storm preparedness plan in place?
- Is your residence built with materials designed to withstand hurricane-force winds?
- Is there a shutter system in place, and/or is impact-resistant glass or other products used for all openings?
- If you own fine art, what must be done to properly protect the items in your collection?
- Is there a back-up generator on the premises?
- Which furnishings and possessions are most susceptible to damage?
- If you own watercraft, what precautions have you taken to lessen the likelihood of damage?
- Is there any outdoor art or furnishings that could be damaged or become airborne?

For more information, please visit [www.aig.com/pcg](http://www.aig.com/pcg) or call 800-899-2409.

<sup>1</sup> Enrollment required; geographic restrictions apply. This service is only available to policyholders residing in one of our pre-approved coastal counties. Policyholders in Florida must also have wind coverage to be eligible.

<sup>2</sup> We make every effort to reach enrolled policyholders affected by storms but cannot guarantee this in all circumstances.

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