The Wildfire Protection Unit[®]



Safeguard Your Home All Season Long



If you live in an area prone to wildfire, AIG Private Client Group is there for you. While of course we can provide the level of insurance coverage you'd need in the event of a loss, we know you'd rather avoid the damage altogether.

Our **Wildfire Protection Unit**[®] offers an added layer of protection for your family and property. This complimentary service is available to AIG Private Client Group policyholders who reside within designated response areas.

How It Works

The Wildfire Protection Unit is not a private fire department; it's a loss mitigation service designed to pre-empt damage well before a wildfire even ignites.

Through an exclusive partnership with Firebreak Spray Systems, LLC, an industry leader in wildfire mitigation, we offer:

- At-home consultation. Firebreak's wildfire protection specialists will visit your property to assess its vulnerability in the event of a wildfire.
- Pre-treatment. If your home has brush exposure, they will apply Phos-Chek[®]— the same environmentally friendly fire retardant used by the U.S. Forest Service around the perimeter of your property. The retardant creates a "barrier" to shield your home throughout wildfire season.
- Emergency response. If a wildfire threatens your home, Firebreak's emergency response team will be dispatched automatically to apply Phos-Chek to all combustible areas of your property.*

Our Commitment to Wildfire Mitigation

We are dedicated to providing the best possible service to our policyholders. While we're not a fire department, our response team is comprised entirely of professional firefighters. All have received qualifications and training from state-certified fire academies. The team is led by Chief Sam DiGiovanna, a 30-year firefighting veteran and former fire chief for the Monrovia Fire Department in Los Angeles, CA.



We make every effort to obtain real-time information on fire lines and threat levels but cannot guarantee its accuracy. Additionally, we make every effort to reach enrolled policyholders during active wildfires but cannot guarantee this in all circumstances.



How to Enroll

If you're an AIG Private Client Group policyholder who resides within our response area, sign up online at **www.aigpcg.com** or contact your independent insurance broker.

Your enrollment is required so that we may better serve you during an emergency. With your signed consent, Firebreak's team of specialists can be dispatched at any time, 24/7, to protect your home. You don't need to call — or be on the property — for us to take action.



Not Yet a Policyholder?

The Wildfire Protection Unit is available to AIG Private Client Group policyholders only. This service is just one example of our unique approach to personal property and liability insurance. To find out what we can do for you, contact your independent insurance broker. Or, visit **www.aigpcg.com** for a referral to a trusted broker near you.

DID YOU KNOW?

One treatment of Phos-Chek fire retardant can effectively protect a home for an entire wildfire season. It only washes off with a hose or heavy rainfall.

For more information or to enroll, visit www.aigpcg.com or call (800) 899-2409. Or, contact your independent insurance broker for assistance.

What Our Policyholders Are Saying...

"I congratulate AIG Private Client Group for having the foresight to offer such a remarkable service. The Wildfire Protection Unit definitely contributed to saving my home."

- A Resident of Rancho Santa Fe, CA

"My wife and I appreciate the attention that AIG Private Client Group gave us concerning our property. Your group helped protect our home. It's very comforting to know that an insurance company decided to be proactive and help its insureds."

- A Resident of Sun Valley, ID

"I applaud the efforts of the response team – they worked in very dangerous conditions, surrounded by flames, to protect my home."

- A Resident of Rancho Santa Fe, CA

"I had read about the service and thought it was a great idea, but I kept delaying from enrolling. Now I can't imagine why anyone that's eligible wouldn't enroll. It's free and it's fantastic! It has proved itself!"

- A Resident of Moorpark, CA

"They gave us confidence when everything looked bleak."

- A Resident of Rancho Santa Fe, CA



Wildfire Protection Unit – 2008 Response Areas

Please note: Our response areas are based on zip codes.

Northern California -East Bay

94506 Danville 94507 Alamo 94526 Danville 94528 Diablo 94528 Diablo 94549 Lafayette 94556 Moraga 94563 Orinda 94583 San Ramon 94595 Walnut Creek 94596 Walnut Creek 94596 Walnut Creek 94611 Oakland, Piedmont 94619 Oakland 94705 Berkeley 94708 Berkeley

Northern California -North Bay

94515 Calistoga 94558 Napa 94559 Napa 94574 St. Helena 94901 San Rafael 94903 San Rafael 94904 Kentfield 94920 Tiburon, Belvedere 94925 Corte Madera 94930 Fairfax 94939 Larkspur 94941 Mill Valley 94945 Novato 94947 Novato 94949 Novato 94957 Ross 94960 San Anselmo 94965 Sausalito 95442 Glen Ellen 95476 Sonoma

Northern California -

South Bay 93923 Carmel 93924 Carmel 93953 Carmel 94010 Hillsborough, Burlingame 94022 Los Altos Hills 94024 Los Altos 94025 Menlo Park, Woodside 94027 Atherton 94028 Portola Valley 94062 Woodside 94301 Palo Alto 94304 Palo Alto 94402 San Mateo 95014 Cupertino

95030 Monte Sereno95032 Los Gatos95033 Los Gatos95070 Saratoga

Los Angeles

90027 Los Angeles 90046 West Hollywood 90049 Los Angeles 90068 Los Angeles 90069 West Hollywood 90077 Los Angeles 90210 Beverly Hills 90211 Beverly Hills 90212 Beverly Hills 90213 Beverly Hills 90263 Malibu 90265 Malibu 90272 Pacific Palisades 90274 Palos Verdes Estates 90274 Portuguese Bend 90274 Rolling Hills 90274 Rolling Hills Estates 90275 Palos Verdes Estates 90275 Palos Verdes Peninsula 90275 Rancho Palos Verdes 90275 Rolling Hills Estates 90290 Topanga 91010 Bradbury 91011 La Canada Flintridge 91016 Monrovia 91024 Sierra Madre 91025 Sierra Madre 91103 Pasadena 91105 Pasadena 91107 Pasadena 91108 San Marino 91206 Glendale 91207 Glendale 91208 Glendale 91301 Agoura Hills 91302 Calabasas 91307 West Hills 91311 Chatsworth 91316 Encino 91320 Newbury Park 91356 Tarzana 91360 Thousand Oaks 91361 Westlake Village 91362 Thousand Oaks 91364 Woodland Hills 91377 Oak Park 91403 Sherman Oaks 91423 Sherman Oaks 91436 Encino 91604 Studio City

91741 Glendora
93012 Camarillo
93013 Carpinteria
93021 Moorpark
93063 Simi Valley
93065 Simi Valley
93103 Santa Barbara
93105 Santa Barbara
93108 Montecito
93110 Hope Ranch
93111 Goleta
93111 Santa Barbara

Orange County

90631 La Habra 91709 Chino Hills 91765 Diamond Bar 92562 Murrieta 92562 Murrieta Hot Springs 92563 Murrieta 92564 Murieta 92603 Irvine 92612 Irvine 92625 Corona Del Mar 92629 Dana Point 92637 Laguna Hills 92651 Laguna Beach 92652 Laguna Beach 92653 Laguna Hills 92656 Aliso Viejo 92657 Newport Coast 92660 Newport Beach 92663 Newport Beach 92672 San Clemente 92673 San Clemente 92675 San Juan Capistrano 92676 Silverado 92677 Laguna Niguel 92679 Trabuco Canyon 92688 Rancho Santa Margarita 92691 Mission Viejo 92692 Mission Viejo 92694 Ladera Ranch 92705 Santa Ana 92807 Anaheim 92808 Anaheim 92821 Brea 92869 Orange 92887 Yorba Linda 92886 Yorba Linda

San Diego

91901 Alpine 91903 Alpine 91910 Chula Vista 91914 Chula Vista

91915 Chula Vista 92014 Del Mar 92019 El Cajon 92020 El Cajon 92021 El Cajon 92024 Encinitas 92024 Olivenhain 92025 Escondido 92026 Escondido 92028 Fallbrook 92028 Rainbow 92029 Escondido 92037 La Jolla 92064 Poway 92067 Rancho Santa Fe 92091 Rancho Santa Fe 92106 San Diego 92115 San Diego 92127 San Diego 92128 San Diego 92129 San Diego 92130 San Diego 92131 San Diego 92589 Temecula 92590 Temecula 92591 Temecula 92593 Rancho California 92593 Temecula

Colorado

- 80424Breckenridge81601Glenwood Springs81611Aspen81612Aspen81615Snowmass Village81620Avon81621Basalt81623Carbondale81631Eagle81632Edwards81645Minturn81654Snowmass81655Wolcott81656Woody Creek81657Vail
- 81658 Vail

Frequently Asked Questions

Why is AIG Private Client Group providing this service?

As industry leaders in loss prevention, we feel it is crucial to develop proactive wildfire mitigation tactics to keep your home and loved ones out of harm's way.

What will this service cost?

The service is complimentary for AIG Private Client Group policyholders who reside in the eligible response areas.

Is this a private fire department?

No. The Wildfire Protection Unit is intended to bolster your defenses in the event of a wildfire. Those who take proactive mitigation steps have a far greater chance of saving their homes.

What is Phos-Chek®?

Phos-Chek is a specially formulated fire retardant used for over 40 years by the U.S. Forest Service. Phos-Chek is colorless; safe around plants, animals and people; and it will not stain or damage your home. (www.phoschek.com)

Who administers the program?

Through an exclusive partnership with AIG Private Client Group, all services are provided by Firebreak Spray Systems, LLC. Firebreak is a leader in wildfire mitigation systems.

Will this service satisfy any state or local brush clearance requirements?

No. This program is only one part of a responsible brush fire mitigation strategy. Brush should

continue to be managed seasonally and thinned as required by the state or local jurisdiction in your area.

I live in a residential neighborhood with fully landscaped yards. Why do I need the Wildfire Protection Unit?

In the event of a wildfire, flying embers can travel a considerable distance and spread fire to neighborhoods with minimal brush exposure. Your home is vulnerable to flying embers if it has a wood shake roof, wood shingle siding, wood decking or any other combustible components. During the on-site consultation, our specialists can identify any potential hazards and help you address them.

If I sign up, do I need to contact someone if a wildfire is approaching?

No. The emergency response team is constantly monitoring wildfire activity. If a fire threatens your property, Firebreak's mitigation specialists will be deployed to apply retardant to your home, landscaping and any other structures on your property.

How do the services of the Wildfire Protection Unit compare to other services on the market?

Phos-Chek has a longer efficacy period than many other retardants. One treatment may last an entire wildfire season, or until it is washed off by water or rainfall. Gel-based retardants, on the other hand, are only effective if applied immediately before contact with fire. If Firebreak can't reach your home during an emergency, you still have a layer of protection.



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